

# Your Preventative Maintenance & Deep Cleaning Experts

*since 2008*



*Keeping your center clean and free of nasty dust, dust mites, grime, germs & bacteria is vital for a healthy work environment.*

*We are here to help!*

## **Communication Center Specialists**

Our professionally trained technical service team will go through each console desk performing intensive cleaning and inspecting your console furniture for any abnormalities. Any issue found that can be resolved immediately will be repaired. Our team is trained to work in an active environment so there is no need to halt operations. We will cooperate with your organization to ensure seamless execution of the following services:

### ***Deep Cleaning***

**Vacuum, clean, and/or sanitize all reachable interior & exterior surfaces including:**

- ★ Laminate or metal surfaces
- ★ Mice/Keyboards
- ★ Monitors
- ★ Beneath console desk
- ★ Exterior of your PC & radio equipment
- ★ Cavity shelves
- ★ Fabric (We will attempt to remove stains)

### ***Preventative Maintenance***

**Inspect, repair (if possible), and report findings for follow-up:**

- ★ The entire console desk for abnormalities
- ★ Align & level console desk
- ★ Fans & control panels
- ★ Doors/door hinges
- ★ Loose screws/bolts
- ★ Edge molding
- ★ Fabric edges
- ★ Duct arms
- ★ Environmental controls
- ★ Lights (Bulbs can be replaced if provided)

### ***Performance Criteria***

**Cleaning product, Vacuum system & General Procedures:**

- ★ Green cleaning solution: Engineered water for cleaning rather than harmful chemicals
- ★ Specialized, professional, contractor-grade, certified HEPA filtered (99.97% at 0.3 microns) vacuum with low-noise level and fully-automatic filter cleaning system
- ★ Technicians experience in performing within a live 911 center
- ★ All employees have background checks available upon request
- ★ All employees are CJIS certified